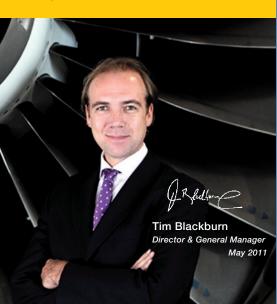
# DIRECTOR & GENERAL MANAGER'S STATEMENT

In accordance with our
Sustainable Development Policy
and our vision to be "Best in the
World, Best for the World", we
are committed to sustainable
economic growth without harming
the planet or exhausting its
resources, while ensuring the safety and wellbeing
of our employees, developing productive long
term relationships with our stakeholders and
supporting our local community.

We will continue to focus on raising the awareness of and engaging with our employees in environmental, community and health and safety initiatives to embed the concept of sustainable development into our long term business strategy. We made some good progress in 2010, while also increasing the quality and frequency of our stakeholder dialogue.

As the aviation industry recovers from the vagaries of the financial markets and the volcanic eruption in Eyjafjallajökull, HAESL will continue to operate as a sustainable organisation. I am confident that we, together with our stakeholders, are well placed to take full advantage of the exciting opportunities that lie ahead.

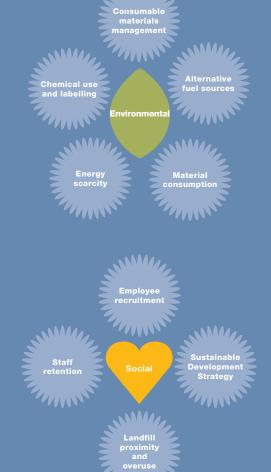


## GOVERNANCE AND STAKEHOLDER ENGAGEMENT

To be the Best

HAESL is committed to operating with integrity and to the highest ethical standards. The Board of Directors and several key committees see to this, while also assessing and managing risk. In addition, we make stakeholder engagement a priority when shaping future corporate sustainable development strategies.

#### Stakeholder Engagement



#### PLANNING FOR THE FUTURE



#### **Reducing our Carbon Footprint**

We have identified specific opportunities to reduce our carbon dioxide emissions in the future, including using sustainable alternative fuels and extracting landfill gas. These will require close collaboration and support from our stakeholders.



#### Tell Us What You Think!

Your comments would be very much appreciated on our reports and our overall sustainability performance.

Please contact our Sustainable Development Manager or Health & Safety Leader by email at sd@haesl.com or through our website at www.haesl.com.

Download the Full Report at www.haesl.com







Best in the World

Best for the World





#### **ENVIRONMENT**

#### **Building a Greener Future**

HAESL is committed to building a greener future and reducing our carbon footprint. We work proactively to protect, conserve and improve the environment through our day-to-day operations. Our efforts include reducing the energy, water, materials and other resources we consume, whilst also minimising environmental pollution such as emissions, effluents, noise and waste.

#### **Conserving Our Resources**



**Electricity** 21,260 kWh



A reduction of 2.2% in electricity intensity consumption compared with 2009.



**Towngas** 846,100 MJ



A reduction in Towngas usage by 2.4% in 2010.



**Aviation Fuel** 11.58 Tonnes/Engine



A reduction of 3.3% in aviation fuel used per engine in 2010.

#### **Waste Management**

Implement 5RS principle to reduce waste











9.1% Total CO

Carbon Footprint Water Consumption

in 2010.

#### **HEALTH & SAFETY**

#### **Our Zero Tolerance Journey**

In 2010, HAESL prioritised health and safety performance and this remains a key issue as we work together to achieve our Zero Tolerance approach to injuries in the workplace.

> **9.2%** Lost Time **Injury Rate**

**7.6**%

#### Health & Safety Day 600

Over 600 staff and stakeholders enjoyed a full day of activities designed to increase health and safety awareness and motivate behavioural change.

#### HANDSAFE



The aim of the five-themed HANDSAFE programme is to prevent hand injuries. In 2010, over 700 staff were encouraged to identify hazards, promote active risk mitigation and practice safe working procedures.

#### "I Care, I Report" 110 - Our near miss reporting system 43%

Our priority is always prevention. We launched "I Care, I Report" in 2010 to encourage staff to report Unsafe Actions. Unsafe Conditions and Near Misses during their daily work.

#### **Enhance Stakeholder's Safety**

All visitors are required to wear reflective vests at HAESL premises to ensure they are identifiable and safe.

Since **February** 2010

### Safety Training 851

HAESL developed comprehensive training for both frontline and supervisory staff covering chemical safety, workplace safety, fire safety, office safety, first aid, and emergency preparedness and response.

#### Prescription Safety Glasses 227

Since October 2010, we have assessed eye hazards at work and identified staff who require prescription safety glasses.

#### **EMPLOYEE DEVELOPMENT**

#### A Responsible Employer

sufficient skills and knowledge to support the sustainable development of our business. To this

900 employees Total workforce at the end of 2010



208

#### **Staff Training and Development**

technical knowledge. computing skills,

in-house training events with 9.276 participants

**Competency Training Matrix** 

this five-step process our staff in each



**Anti-Corruption Policies and Procedures** An ethics reporting hotline was introduced to

#### **Employee Wellness Programme**

We provide comprehensive dental care.

227 Staff underwent assessment

#### **Staff Activities**

work-life balance for our staff, so we organised many fun activities in 2010.

interest groups

12

#### CHARITABLE AND COMMUNITY PROGRAMMES

**Contributing to Society** 

As a responsible corporate citizen, HAESL participated in many volunteer activities and charitable donations to help the needy and the underprivileged.

#### **Charitable Giving**

In 2010, we actively participated in a number of charitable activities.







**Donations** 

**Donations** 

Other **Donations** 

#### **Charitable Support**

We strongly encourage our staff to support local charities, and for some events we match the funds they raise.



- Marathon des Sables
- Green Power Hike
- Pedal Kart Race
  - Away Days for STAR Silver Recognition

#### **Education**

We actively support the education of young people in Hong Kong.



- Scholarships for Hong Kong **Polytechnic University Students**
- Scholarships for Children of **HAESL Staff**
- Summer Internships
- Internship for Rolls Royce Trainees • Engineering Graduate Trainee Internship
- Plant Visits

#### **Mini-Library**

A total of 40 new books and magazines were purchased in 2010.

#### **Employee Volunteering**

Our HAESL volunteer team, consisting of employees, their friends and families, continued to reach out to the local community in 2010.



- Evangel Children's Home Open Day
  - Dolphin watching for families of HAESL staff
  - Volunteer programme in Mai Po **Nature Reserve**
  - Outing with the visually-impaired